



CALL CENTRES ... a PUBLIC FORUM

***Everything you always wanted
to know about them, but could
not get off HOLD to ask !!***

... How widespread
are call centres in
Australia?

... What is the impact
of call centres on
their workers?

... What is the impact
on the community

... Why are they being
set up overseas, and
how extensive is this?

... What are the latest
changes in their op-
erations?

... Does the union
movement need to
respond to the growth
of call centres, and if
so in what way?

**THURSDAY 22 May
Paddington Workers Centre
2 Given Tce.**

**6:30pm – 8:30pm
Entry by Donation**

SPEAKERS:

Bob Russell (Griffith Uni Researcher on call centres)

Katrina Barben (Call Centre Operator)

Jim McIlroy (Call centre operator & Union delegate)

also A Union Organiser for Call centre operators

A Worklife Forum.
For more info cal:
Ross Gwyther 33665318
Maggie May 0430 539 653
www.worklife.org.au

